

ACCESSIBLE CUSTOMER SERVICE FEEDBACK FORM

The City of Vaughan is committed to providing high quality goods and services to all members of the public. Feedback from the public is welcome as it assists the City Clerk's Office in identifying any areas that may require change regarding the municipal elections.

Please tell us the date and time of your visit to vaughanvotes.ca or thisisyourspace.ca:

OR

Staff Member or Department Section you visited.

Did we respond to your customer service needs today? Yes No
Was customer service provided to you in an accessible manner?
 Yes Somewhat (explain below) No (explain below)

Did you have any problems accessing our the municipal elections websites or any other aspect of the 2010 municipal elections?
 Yes (explain below) Somewhat (explain below*) No (explain below)

Please add any other comments:

Contact Information (optional): _____

Forms may be submitted by:

- (a) mail addressed to: The City Clerk's Department 2141 Major Mackenzie Dr, Vaughan, ON L6A 1T1
- (b) phone to: 905-832-8585 ext. 8241
- (c) in person: 2141 Major Mackenzie Dr, Vaughan, ON City Clerk's Office
- (d) e-mail to: accessibility@vaughanvotes.ca

Feedback will be responded to within three (3) business days of its receipt.

This document is available in alternative formats upon request.

Personal information contained on this form is collected pursuant to Ontario Regulation 429/07, the Accessibility Standards for Customer Service and will be used for the purpose of responding to your comments/request. Inquiries should be directed to the City of Vaughan, City Clerk's Department, 2141 Major Mackenzie Drive, Vaughan, ON L6A 1T1 or at 905-832-8504.
